

Open Awards Qualification Unit



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1 Unit Details

Unit Title:	Understand the Role of the Social Care Worker
Unit Reference Number:	H/506/3272
Level:	Level 2
Credit Value:	1
Minimum GLH:	9

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand working relationships in social care settings	1.1 Explain how a working relationship is different from a personal relationship
	1.2 Describe different working relationships in social care settings
2. Understand the importance of working in ways that are agreed with the employer	2.1 Describe why it is important to adhere to the agreed scope of the job role
	2.2 Outline what is meant by agreed ways of working
3. Understand the importance of working in partnership with others	3.1 Explain why it is important to work in partnership with others
	3.2 Identify ways of working that can help improve partnership working
	3.3 Identify skills and approaches needed for resolving conflicts
	3.4 Explain how and when to access support and advice about: a) Partnership working b) Resolving conflicts