

Open Awards Qualification Unit



Form OAQU

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1 Unit Details

Unit Title:	Protection and Safeguarding
QAC Code:	L/505/9345
Level:	Level 2
Credit Value:	3
Minimum GLH:	24

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know the responsibilities of organisations, and those working for or on behalf of them, in relation to protection and safeguarding.	1.1 Describe the key responsibilities of organisations, and those working for or on behalf of them, in relation to protection and safeguarding, including those required by law.
2. Know about good practice in keeping service users, customers or clients safe or at reduced risk of harm.	2.1 Explain how organisations use protocols, policies and guidelines to keep service users, customers or clients safe or at reduced risk of harm.
	2.2 Describe the practice of specific individuals (e.g. staff members or volunteers) for keeping service users, customers or clients safe or at reduced risk of harm.
3. Know about different forms of abuse.	3.1 Describe different forms of abuse including a) Physical abuse b) Sexual abuse c) Emotional/psychological abuse d) Financial abuse e) Neglect.
	3.2 Describe common signs or symptoms associated with the different forms of abuse.
4. Know how to respond to disclosure or suspicion of abuse.	4.1 Outline the correct procedures within a specific setting for reporting disclosure or suspicion of abuse.
	4.2 Describe how to respond to an individual disclosing abuse.

5. Know about information and support in relation to abuse.	5.1 Identify different sources of information and support in relation to abuse.
	5.2 Outline the different types of information and support available, including those a) suitable for people who are being or have been abused b) aimed at professionals or volunteers who may come into contact with people who are or have been abused.