

# Open Awards Qualification Unit



This unit forms part of a regulated qualification.

## 1 Unit Details

Unit Title:	Problem Solving Skills for Work
Unit Reference Number:	T/506/3048
Level:	Entry 3
Credit Value:	2
Minimum GLH:	20

## 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Know how to recognise a problem in the place of work	1.1 Identify a problem they have encountered or may encounter in the place of work
	1.2 Give an outline of the problem
2. Be able to identify a solution to the problem	2.1 Identify a possible solution to the problem
	2.2 List the steps that need to be taken to solve the problem
	2.3 Identify sources of support to help solve the problem