

Access to H.E. National Programme Unit



Unit Title:	The Management Cycle		
Graded Unit Code:	GA33MAN08	Ungraded Unit Code:	UA33MAN08
Pathway(s):	Business and Management Construction and the Built Environment Hospitality, Leisure and Tourism Humanities and Social Sciences		
Module(s):	Management		
Level:	3	Credit Value:	3
Valid from:	1 st August 2014	Valid to:	31 st July 2028

The following QAA grade descriptors must be applied if you are delivering the graded version of this unit:

1	Understanding of the subject
2	Application of knowledge
7	Quality

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Understand the importance of quality improvement systems for commercial organisations	1.1 Describe what the term 'quality' means in a commercial context
	1.2 Identify and describe measures of quality in a range of given organisations
	1.3 Compare and contrast the approaches to quality management of two recognised proponents
2. Understand the PDCA cycle and its place in a quality improvement process	2.1 Identify and describe the activities associated with each stage of the PDCA cycle

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LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
	2.2 Develop a PDCA cycle for a given situation and identify the data that could be used to test efficiency and improvement