

# Open Awards Qualification Unit



This unit forms part of a regulated qualification. Click [here](#) to view qualifications.

## 1 Unit Details

Unit Title:	Developing Team and Interpersonal Skills in Preparation for Volunteering
Unit Reference Number:	R/504/3888
Level:	Entry 3
Credit Value:	2
Minimum GLH:	20

## 2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand the roles and responsibilities associated with working in a team	1.1 Give an example of a team that operates in a given setting
	1.2 State own responsibilities within a team
2. Understand the importance of team planning	2.1 State an appropriate task that they can undertake to contribute to team planning
	2.2 List reasons why team planning is important
3. Understand the importance of interpersonal skills	3.1 Give examples of when they have demonstrated good interpersonal skills and what has happened as a result
	3.2 State how they would overcome communication problems within a group/team
4. Be able to participate effectively in meetings	4.1 Participate in a meeting appropriately including listening to others and making contributions
	4.2 State own future task(s) as a result of the meeting