

Open Awards Qualification Unit



Form OAQU

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1 Unit Details

Unit Title:	Understanding Change in the Workplace.
QAC Code:	L/600/3738
Level:	Level 2
Credit Value:	2
Minimum GLH:	16

2 Learning Outcomes and Criteria

Learning Outcome (The Learner will):	Assessment Criterion (The Learner can):
1. Understand that organisations need to respond to change and new directions.	1.1 Describe the changes and new directions that can occur within an organisation and the possible reasons for those changes.
	1.2 Describe different ways in which people can respond to those changes.
2. Understand how change can create new opportunities.	2.1 Describe opportunities that can arise as a result of change in an organisation.
	2.2 Describe the importance of training and development in times of change.