

Open Awards Level 1 Award, Certificate, Extended Certificate and Diploma in Skills for Further Learning and Employment (RQF)

Award 601/3586/4 Certificate 601/3587/6 Extended Certificate 603/3555/5 Diploma 601/3588/8



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About the Qualification

Title	Open Awards Level 1 Award, Certificate ,Diploma in Skills for Further Learning and Employment (RQF)
QAN	Award - 601/3586/4 Certificate - 601/3587/6 Extended Certificate - 600/3555/5 Diploma - 601/3588/8
Sector	14.1 Foundations for Learning and Life
Level	Level 1
Funding	Please click here for more information
Pricing Information Please click here for more information	
Review Date	31/08/2022

Ofqual Purpose	Recognise personal growth and engagement in learning
Ofqual Sub-Purpose	Recognise development of knowledge and/or skills to operate independently and effectively in life, learning and work

Total Qualification Time/Guided Learning			
Award			
Total Qualification Time (hours)	90		
Guided Learning (hours)	72		
Certificate			
Total Qualification Time (hours)	130		
Guided Learning (hours)	102		
Extended Certific	cate		
Total Qualification Time (hours)	240		
Guided Learning (hours)	188		
Diploma			
Total Qualification Time (hours)	370		
Guided Learning (hours)	239		

Age Range and Restrictions:		
Pre -16	\checkmark	
16 – 18	\checkmark	
19+	\checkmark	
Any other restrictions specific to the qualification(s)	None	

Any specified entry requirements

There are no age restrictions for working towards this qualification and no specific prior achievements required.

Recommended Assessment Method Summary

Learners will be required to complete a portfolio of evidence set and marked by the education provider and externally quality assured by Open Awards.

Candidates must provide sufficient evidence that they have the required knowledge, skills and understanding of the assessment criteria and that it is their own work.

Types of evidence could include:

- a) Observation of performance
- b) Questioning (written or oral)
- c) Practical Activities
- d) Photographs or videos
- e) Personal statements
- f) Project work
- g) Witness testimonies
- h) Group discussion
- i) Recognition of Prior Learning

Assessment practices must reflect the Equality and Diversity Policy of Open Awards.

Qualification Units

Rules of Combination			
Award			
Credit Value of the Qualification	9		
Minimum Credits to be achieved at the Level of the Qualification	6		
Pathway Mandatory Unit Group A	3		
Generic Unit Group B	3		
Pathway Unit Group C	3		
Certificate			
Credit Value of the Qualification	13		
Minimum Credits to be achieved at the Level of the Qualification	8		
Pathway Mandatory Unit Group A	3		
Generic Unit Group B	4		
Pathway Unit Group C	6		
Extended Certificate			
Credit Value of the Qualification	24		
Minimum Credits to be achieved at the Level of the Qualification	15		
Pathway Mandatory Unit Group A	3		
Generic Unit Group B	8		
Pathway Unit Group C	13		
Diploma			
Credit Value of the Qualification	37		
Minimum Credits to be achieved at the Level of the Qualification	25		
Pathway Mandatory Unit Group A	3		
Generic Unit Group B	14		
Pathway Unit Group C	20		

Open Awards Level 1 in Skills for Further Learning and Employment (RQF)

(A) Mandatory Unit Group A

QÁC Code	Unit Name	Credits	Level
R/615/7058	Developing Own Interpersonal Skills	3	Level One

(B1) Employability

QAC Code	Unit Name	Credits	Level
Y/615/7059	Being a Responsible Employee	6	Level One
F/615/7069	Building a Personal Career Portfolio	3	Level One
T/615/7070	Career Planning	3	Level One
A/615/7071	Creating a Tailored Curriculum Vitae	3	Level One
L/615/7060	Health and Safety Awareness in a Working Environment	1	Level One
R/615/7061	Health, Safety and First Aid at Work	3	Level One
F/615/7072	Interview Skills	1	Level One
Y/615/7062	Introduction to Self-Employment	3	Level One
J/615/7073	Job Seeking Skills	3	Level One
D/615/7063	Pay and Payslips	1	Level One
L/615/7074	Preparation for a Recruitment Interview	1	Level One
H/615/7064	Preparation for Work	3	Level One
K/615/7065	Problem Solving in the Workplace	3	Level One
M/615/7066	Recognising and Respecting Diversity in the Workplace	1	Level One
R/615/7075	Recognising Employment Opportunities	1	Level One
J/506/3636	Understanding Employment Rights, Contracts and Pay	3	Level One
T/615/7067	Volunteering	1	Level One
A/615/7068	Work-Based Placement	3	Level One

(B2) Health and Wellbeing

QAC Code	Unit Name	Credits	Level
L/615/8080	Anger Management	1	Level One
D/615/8083	Body Image	2	Level One
R/615/8081	Coping Strategies	3	Level One
H/615/8344	<u>E-Safety</u>	3	Level One
H/615/8084	Health and Hygiene	3	Level One
K/615/8085	Healthy Living	3	Level One
M/615/8086	Safeguarding: Online and in Daily Life	4	Level One
R/615/8078	Self-Esteem and Confidence	1	Level One
Y/615/8079	Sex and Relationship Education	3	Level One
T/615/8090	Stress and Stress Management	3	Level One
	<u>Techniques</u>		
Y/615/9670	Understanding Healthy and Unhealthy	3	Level Two
	Relationships		

(B3) Literacy,	Numeracy and ICT
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QAC Code	Unit Name	Credits	Level
R/503/9212	Demonstrating Speaking and Listening	3	Level One
	<u>Skills</u>		
T/503/9235	Improving Spelling Skills	3	Level One
T/506/3132	Numeracy for the Workplace	1	Level One
M/503/9265	Understanding and Using Numbers	3	Level One
T/503/9218	Using Calculations: Whole Numbers	3	Level One
F/615/8092	Using ICT in the Workplace	3	Level One
J/615/8093	Using Numeracy Skills in the Workplace	3	Level One
J/506/3135	Writing to Communicate Information	1	Level One
R/506/3140	Writing to Describe	1	Level One
Y/506/3138	Writing to Persuade	1	Level One

(B4) Personal Learning and Development

QAC Code	Unit Name	Credits	Level
A/615/8074	Approaches to Learning	2	Level One
D/615/7077	Aspects of Citizenship	3	Level One
R/615/7027	Assertiveness and Decision Making	3	Level One
A/506/3150	Behaviour Change: Understanding and Managing Anger and Aggression	3	Level One
K/615/7079	Behaviour in Conflict	3	Level One
D/615/7080	Budgeting	1	Level One
F/615/8075	Carrying Out a Research Project	3	Level One
H/615/7081	Changing Roles and Relationships in Adolescence	3	Level One
K/615/7082	Communication Skills for Group and Teamwork	3	Level One
R/615/8047	Community Involvement	1	Level One
Y/615/8048	Dealing with Bullying	2	Level One
A/506/3620	Developing Parenting Skills	3	Level One
H/506/3627	Developing Presentation Skills	2	Level One
A/616/2142	Developing Skills For Independent Life	3	Level One
D/615/8049	Engaging in Discussion	2	Level One
R/615/8050	Family Relationships	3	Level One
Y/615/7076	Health and Safety in a Practical Environment	1	Level One
Y/615/8051	Improving Own Confidence	3	Level One
J/615/8076	Improving Own Learning and Performance	3	Level One
D/615/8052	Lesbian, Gay, Bisexual and Trans Awareness	2	Level One
K/615/8054	Managing Personal Relationships	3	Level One
T/615/8056	Motivation	1	Level One
A/615/8057	Peer Mediation	3	Level One

F/615/8058	Personal Awareness	3	Level One
J/615/8059	Personal Confidence	3	Level One
A/615/8060	Personal Finances	3	Level One
L/615/8077	Personal Learning Goals	3	Level One
J/615/8062	Personal Relationships	3	Level One
L/615/8063	Personal Risk	1	Level One
Y/615/7028	Planning and Completing a Project	3	Level One
R/615/8064	Pregnancy and Preparation for a Baby	3	Level One
Y/615/8065	Prejudice and Discrimination	3	Level One
K/615/7020	Presentation Skills	3	Level One
D/615/8066	Rights and Responsibilities of	3	Level One
	<u>Citizenship</u>		
H/615/8067	Team Motivation	2	Level One
K/615/8068	Teamwork Skills	3	Level One
M/503/9301	Time Management Skills	3	Level One
M/615/8069	Understanding Discrimination	3	Level One
H/615/8070	Understanding Diversity Within Society	3	Level One
K/615/8071	Understanding Equal Opportunities	3	Level One
M/615/8072	Understanding Self in Conflict	3	Level One
T/615/8073	Using Public Transport	3	Level One

(C1) Agriculture, Environmental and Animal Care

QAC Code	Unit Name	Credits	Level
K/507/8307	Assist with Preparing and Storing	2	Level One
	Feedstuffs for Small Animals		
M/507/8308	Assist with the Care of Animals	2	Level One
K/507/8310	Assist with the Maintenance and	2	Level One
	Cleaning of Animal Accommodation		
J/506/1904	Care for a Planted Area	2	Level One
L/615/8337	Care of Animals	3	Level One
T/506/3177	Collect Recyclables and Other Materials	5	Level One
T/506/1896	Cultivate Land by Single Digging or	2	Level One
	Forking		
L/615/8094	Cultivating Compost and Soils	3	Level One
R/615/8095	Cultivating Herbs	3	Level One
A/506/3178	Dispatch Recyclables and Other	5	Level One
	<u>Materials</u>		
Y/506/2040	Edge Turf with Shears	2	Level One
H/615/6299	Energy Use	3	Level One
F/615/8111	Environmental Study	3	Level One
J/503/6405	<u>Fish</u>	2	Level One
R/503/6407	Fishing and the Environment	3	Level One
H/615/8327	Floristry Techniques	3	Level One
K/615/8328	Garden Horticulture Skills	3	Level Two
F/615/8335	Garden Horticulture Skills	3	Level One

			1
A/615/8110	Handling Animals	3	Level Two
F/506/2341	Identify Indoor Plants	2	Level One
F/506/2338	Identify Trees and Shrubs	2	Level One
J/506/2339	Identify Weeds	2	Level One
R/506/3137	Improving Energy Efficiency in the Home	4	Level One
K/617/9065	Introduction to Captive Birds of Prey	2	Level One
	<u>Management</u>		
L/508/4472	Maintain Animal Accommodation	3	Level Two
R/506/2067	Maintain Hand Tools	2	Level One
M/506/1900	Plant Flower Bulbs for Naturalisation or	2	Level One
	Bedding		
M/615/8329	Planting and Establishing Plants	3	Level One
T/506/2028	Pot up Rooted Cuttings, Large Seedlings	2	Level One
	or Plugs by Hand		
H/615/8330	Practical Floristry Skills	3	Level One
F/506/1903	Prepare and Plant a Hanging Basket	2	Level One
K/506/2026	Prick Out Seedlings Singly	2	Level One
J/615/8109	Principles of Dealing with Feedstuffs for	1	Level One
	Small Animals		
D/506/4386	Principles of Renewable Energy	1	Level One
J/505/2040	Project in Sustainability	3	Level One
M/506/2027	Propagate by Stem Cuttings	2	Level One
R/506/1906	Prune Hedges by Hand	2	Level One
K/615/8331	Pruning Trees and Shrubs	3	Level One
M/615/8332	Repairing Damaged Turf	2	Level One
T/506/2045	Sow Grass Seed by Hand	2	Level One
D/506/2024	Sow Seed Indoors in Containers	2	Level One
T/615/8333	Sowing and Growing Techniques	3	Level One
A/615/8334	Use a Lawn Mower	2	Level One
Y/506/1101	Water a Bed, Border or Area of Plants in	2	Level One
	<u>Containers</u>		
J/615/8336	Working with Animals	3	Level One

(C2) Building and Construction

QAC Code	Unit Name	Credits	Level
F/615/8125	Apply Paint Systems by Brush and	6	Level One
	Roller		
J/615/8126	Bricklaying Tools, Equipment and	3	Level One
	<u>Materials</u>		
M/506/2075	Build a Sample Brick Wall	3	Level One
T/615/8638	Build and Pack Dry Stone Walls	6	Level One
L/615/8127	Carpentry and Joinery Hand Tools	3	Level One
R/615/8128	Carpentry and Joinery Skills	2	Level One
F/615/1109	Cleaning and Maintaining Equipment	2	Level One
	and Tools		
Y/615/8129	Construction Painting Skills	3	Level One
H/615/8604	Developing Brickwork Skills	4	Level One
T/615/8607	Developing Plastering Skills	4	Level One
A/615/8608	Developing Skills in Fitted Interiors	4	Level One
F/615/8609	Floor and Wall Tiling Techniques	3	Level One
A/615/8611	Health and Safety in Construction	3	Level One
F/506/3120	Introduction to Carpentry and Joinery	3	Entry Level Three
J/615/8613	Introduction to Plastering Techniques	3	Level One
L/615/8614	Painting Skills	3	Level One
F/615/8626	Plumbing Skills	4	Level One
R/615/8629	Produce Basic Woodworking Joints	4	Level One
L/615/8631	Using and Maintaining Woodworking	3	Level One
	Tools		
H/615/8635	Wallpapering Skills	3	Level One

(C3) Business Administration and Office Skills

QAC Code	Unit Name	Credits	Level
T/615/8140	Budgetary Control within a Business	3	Level One
	<u>Environment</u>		
A/615/8141	Careers in Business and Administration	3	Level One
F/615/8142	Communicate in a Business	3	Level One
	<u>Environment</u>		
R/615/8145	Creating Business Documents	2	Level One
H/615/8148	Filing Skills	3	Level One
H/615/8151	Handling Mail	2	Level One
M/615/8153	Introduction to Business	3	Level One
M/617/8273	Library Skills	3	Level One
Y/615/8437	Making and Receiving Calls	2	Level One
D/615/8438	Supporting Business Meetings	3	Level One
H/615/8439	Understanding Business and Enterprise	3	Level One
Y/615/8440	Understanding the Office Environment	2	Level One
J/615/8143	Written Communication Skills for	3	Level One
	Business and Marketing		

(C4) Catering	and Hospitality
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QAC Code	Unit Name	Credits	Level
K/506/4388	Assisting at a Hospitality Event	4	Level One
T/615/8512	Bookings, Orders and Payments	2	Level One
A/615/9452	Cleaning and Maintaining Facilities	3	Level One
A/615/8513	Customer Service in the Hospitality	3	Level One
	Industry		
F/615/8514	Event Planning	3	Level One
J/615/8515	Food Commodities	1	Level One
K/615/8510	Food Preparation and Cooking	3	Level One
L/615/6524	Food Safety and Storage	3	Entry Level Three
L/615/8516	Food Safety and Storage	3	Level One
R/615/8517	Health and Safety Awareness for	3	Level One
	Catering and Hospitality		
A/615/8530	Introduction to Barista Skills	2	Level One
Y/615/8518	Introduction to the Catering and	3	Level One
	Hospitality Industry		
D/615/8519	Kitchen Equipment	1	Level One
R/615/8520	Meeting Special Dietary Needs	2	Level One
Y/615/8521	Menu Planning	2	Level One
D/615/8522	Sustainability in Hospitality	2	Level One
M/615/8525	Using Cooking Skills in the Kitchen	3	Level One
A/615/8527	Working Effectively as Part of a	4	Level One
	Hospitality Team		

(C5) Creative Industries

QAC Code	Unit Name	Credits	Level
F/615/6469	Art and Design: Using Colour	3	Entry Level Three
Y/615/5148	Colour Theory and Design	3	Level One
A/504/4808	Creative Craft Skills	3	Level One
M/615/8119	Creative Writing Skills	3	Level One
J/504/4794	Design Project	3	Level One
M/615/8122	Developing Music Skills for Solo	6	Level One
	Performance		
L/615/9259	Developing Musical Ensemble Skills	4	Level One
Y/615/5179	Digital Images	3	Level One
A/504/4629	Discovering Arts and Culture	3	Level One
Y/504/4833	Discovering Music	3	Level One
Y/504/4797	Drawing	3	Level One
J/615/8112	Explore Craft Ideas	2	Level One
J/615/5159	Exploring Dance Skills	4	Level One
Y/615/6476	Exploring Music	3	Entry Level Three
H/615/8117	Imaging Software	3	Level One
T/504/4841	Improvisation and Performance Skills	3	Level One
K/504/4643	Life Drawing	3	Level One

H/615/8120	Oral Storytelling Skills	3	Level One
R/615/5147	Painting in Watercolours	3	Level One
L/615/8614	Painting Skills	3	Level One
D/615/5152	Painting with Oils and Acrylics	3	Level One
A/615/5160	Performing Physical Theatre	3	Level One
D/615/5166	Photography - Using a Camera and	3	Level One
	Accessories		
Y/615/8115	Producing Textile Samples	4	Level One
L/615/8113	Sewing Skills	3	Level One
M/504/4837	Technical Skills for Performance	3	Level One
K/615/5218	Understanding the Use of Digital	3	Level One
	Sampling Techniques		
K/615/5154	Using Disc Jockey Equipment	3	Level One
R/615/8114	Working with Patterned Textiles	3	Level One

(C6) Customer Service

QAC Code	Unit Name	Credits	Level
J/615/8644	Customer Service	3	Level One
F/615/9453	Dealing with Customer Queries and Complaints	3	Level One
Y/615/8650	Welcoming Visitors	2	Level One

(C7) Digital Skills

QAC Code	Unit Name	Credits	Level
A/506/3214	Audio Software	2	Level One
F/615/8531	Bespoke Software	2	Level One
M/615/8640	Database Software	3	Level One
K/506/3211	Desktop Publishing Software	3	Level One
F/618/2926	Digital Media Project	4	Level One
F/506/3232	Improving Productivity Using IT	3	Level One
L/615/8645	Internet Safety for IT Users	3	Level One
A/506/3200	IT Communication Fundamentals	2	Level One
R/615/8646	IT Maintenance for Users	2	Level One
M/615/6273	IT Software Fundamentals	3	Level One
F/506/3215	Optimise IT System Performance	2	Level One
H/615/8649	Presentation Software	3	Level One
Y/615/8647	Reducing IT System Security Risks	1	Level One
J/506/3216	Set Up an IT System	3	Level One
F/615/8674	Spreadsheet Software	3	Level One
A/506/3195	Using a Computer Keyboard	1	Level One
L/615/8676	Using Email	3	Level One
M/506/3193	Using Mobile IT Devices	2	Level One
Y/615/8678	Using the Internet	3	Level One
R/615/8680	Using Website Building Platforms	3	Level One

R/506/3204	Video Software	2	Level One
K/615/8684	Word Processing Software	3	Level One

(C8) Engineering

QAC Code	Unit Name	Credits	Level
K/615/9365	Electronic Assembly Skills	3	Level One
R/503/4155	Introduction to Using and Maintaining	3	Level One
	Engineering Tools		
T/615/9367	Making Engineering Components	3	Level One
F/615/9369	Mechanical Component Assembling	3	Level One
	<u>Skills</u>		
A/615/9371	Planning and Making a Machined	6	Level One
	Product		
L/615/9374	Welding Skills	3	Level One
Y/615/9376	Wiring Electric Circuits and Components	3	Level One

(C9) Hair and Beauty Units

QAC Code	Unit Name	Credits	Level
D/615/8472	Blow-drying Hair	3	Level One
H/615/8442	Create a Hair and Beauty Image	3	Level One
K/615/8443	Evening Make Up	3	Level One
Y/506/3446	Exploring the Hair and Beauty Sector	2	Level Two
F/615/8447	Follow Health and Safety in the Salon	2	Level One
J/615/9891	Introduction to Barbering	4	Level Two
D/615/6513	Introduction to Hair and Beauty	3	Entry Level
			Three
M/506/3145	Nail Art Application	3	Level One
J/615/8448	Professional Conduct in a Salon	2	Level One
L/615/8449	Providing Manicure Treatment	3	Level One
L/615/8452	Providing Pedicure Treatment	3	Level One
R/615/8470	Setting up for Hair and Beauty Services	2	Level One
Y/615/8471	Shampoo and Condition Hair	4	Level One
A/617/8275	Skin Care	3	Level One
D/615/8441	Understanding Hair Colouring	4	Level One

(C10) Health, Care and Science

QAC Code	Unit Name	Credits	Level
J/615/8658	Alcohol Awareness	3	Level One
K/506/3175	Awareness of Communication in Adult	2	Level One
	Social Care		
L/506/3640	Awareness of Protection and	3	Level One
	Safeguarding in Health and Social Care		
	Adults and Children and Young People,		
	Early Years and Childcare		

T/506/3244	Awareness of the Role and Responsibilities in the Adult Social Care	1	Level One
	Worker		
D/506/3240	Awareness of the Skills and Attitudes Needed to Work in Adult Social Care	1	Level One
Y/615/8664	Caring for Young Children and Babies	3	Level One
D/615/8665	Child Development 0-3 Years	3	Level One
H/615/8666	Children's Social and Emotional Development	3	Level One
K/615/8667	Craft Activities with Children and Young People	3	Level One
L/615/8659	Criminal and Youth Justice	3	Level One
H/506/3160	Develop an Awareness of Substance	2	Level One
	Misuse		
M/615/8668	Developing Language and Communication Skills in Children	3	Level One
M/506/3176	Encourage Children and Young People to Eat Healthily	2	Level One
F/615/8660	Family Learning	3	Level One
J/506/3250	Human Growth and Development	2	Level One
L/506/3251	Introduction to a Healthy Lifestyle	3	Level One
J/506/3264	Introduction to Children and Young	3	Level One
H/506/1215	People's Development Introduction to Drug Awareness for the Individual	3	Level One
D/615/6382	Introduction to Health and Social Care	1	Entry Level Three
R/506/3249	Introduction to Learning Disability	3	Level One
L/506/3248	Introduction to Mental Health	3	Level One
J/615/9390	Introduction to Peer Support Skills	2	Level One
H/506/3238	Introduction to Physical Disability	3	Level One
J/615/8661	Introduction to Safeguarding Children	3	Level One
Y/506/3236	Introduction to Sensory Loss	3	Level One
F/506/3246	Introduction to the Adult Social Care	1	Level One
	Sector		
T/615/8669	Introduction to the Development of	2	Level One
	Children and Young People through Play		
M/506/3159	Introduction to the Physical Care of Babies and Young Children	3	Level One
H/506/3174	Introductory Awareness of Equality and Inclusion in Health, Social Care and Children's and Young People's Settings	3	Level One
R/506/3252	Introductory Awareness of the Importance of Healthy Eating and Drinking for Adults	3	Level One

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K/506/3645	Introductory Awareness of Working with	2	Level One
	Others in Health, Social Care and and		
	Children's and Young People's Settings		
M/615/9383	Issues of Substance Misuse	1	Level One
M/506/3419	Principles of Communication in Adult	2	Level Two
	Social Care Settings		
L/615/8662	Recognising and Safeguarding Against	4	Level One
	Knife Crime		
R/615/8663	Safeguarding Procedures for Life and	1	Level One
	Work		
M/615/8671	The Principles of Care, Organisational	4	Level One
	Policies and the Role of the Care Worker		
K/615/8670	The Principles of Listening to Children	3	Level One
T/615/8672	The Role of Young People as Peer	3	Level One
	Mentors		
A/615/8673	Understand the Importance of	3	Level One
	Engagement in Leisure and Social		
	Activities in Health and Social Care		
K/506/3161	Understand the Range of Service	3	Level One
	Provision and Roles within Health and		
	Social Care (Adults and Children and		
	Young People, Early Years and Child		
	Care)		
J/615/9387	Understand the Stages of Intellectual	3	Level Two
	Development in Children		
T/503/9249	Understanding the Importance of Play	3	Level One

(C11) Logistics

OAC Code	Linit Nome	Cradita	
QAC Code	Unit Name	Credits	Level
D/615/9377	Introduction to Warehouse Operations for	3	Level One
	Commercial Moving		
F/506/0217	Keep Stock at Required Levels in a	2	Level One
	Logistics Environment		
K/506/3192	Keep Work Areas Clean in a Logistics	2	Level One
	Environment		
D/506/0225	Maintain Hygiene Standards an Handling	2	Level One
	and Storing Goods in a Logistics		
	Environments		
L/506/0219	Moving or Handling Goods in Logistic	2	Level One
	Facilities		
T/506/3258	Pick Goods in a Logistic Environment	2	Level One
Y/506/0224	Receive Goods in a Logistics	3	Level One
	Environment		
H/615/9381	Wrap and Pack Goods in a Logistics	2	Level One
	Environment		

(C12) Retail

QAC Code	Unit Name	Credits	Level
F/615/8657	Assist in the Assembly and Presentation	4	Level One
	of Visual Merchandising Displays		
K/615/8622	Introduction to Retail	2	Level One
R/506/3039	Introduction to Retail Skills	3	Entry Level
			Three
M/615/8623	Keep Stock at Required Levels in a Retail	3	Level One
	<u>Environment</u>		
F/615/6293	Understanding Customer Service in the	2	Level One
	Retail Sector		
A/615/8625	Understanding the Business of Retail	2	Level One
J/615/8627	Understanding the Retail Selling Process	2	Level One
D/615/9461	Understanding the Retail Selling Process	2	Level Two
L/615/8628	Wrap and Pack Goods for Customers in a	3	Level One
	Retail Environment		

(C13) Sales, Marketing and Enterprise

QAC Code	Unit Name	Credits	Level
H/615/8652	Advertising Techniques	3	Level One
K/615/8653	Appreciating Techniques used in the	4	Level One
	<u>News Media Industry</u>		
Y/506/3155	Communication Skills in Sales	1	Level One
M/615/8654	Introduction to Advertising	1	Level One
T/617/8274	Planning & Delivering a Community	4	Level One
	Event		
T/615/8655	Principles of Advertising	1	Level One
R/615/8534	Running an Enterprise Activity	1	Level One
A/615/8656	Social Media for Business Use	3	Level One
F/506/3148	Understanding Consumer Buying	1	Level One
	<u>Behaviour</u>		
L/506/3153	Understanding Marketing	2	Level One
R/506/3154	Understanding the Sales Cycle	3	Level One
D/615/8651	Undertaking an Enterprise Project	3	Level One

(C14) Sport, Fitness and Leisure

QAC Code	Unit Name	Credits	Level
Y/615/8633	Assisting in Planning and Delivering a	4	Level One
	Sports or Leisure Activity		
D/615/8634	Careers in the Sport and Active Leisure	3	Level One
	<u>Sector</u>		
R/615/8632	Nutrition, Performance and Healthy	3	Level One
	Eating		
M/615/8637	Planning a Fitness Programme	2	Level One
K/615/8636	Planning a Healthy Diet	3	Level One

A/615/8639	Risks and Hazards in Sport and Active Leisure	3	Level One
K/506/3256		4	Level One
N/500/5250	Taking Fait in Exercise and Filless	4	Level One
T/615/8641	Taking Part in Sport	3	Level One
F/615/8643	Working with Customers and Clients in	3	Level One
	Sports and Active Leisure Settings		

(C15) Travel and Tourism

QAC Code	Unit Name	Credits	Level
J/615/8675	Airline Services	3	Level One
M/615/8685	Customer Service in Travel and Tourism	4	Level One
T/615/8686	Health and Safety for Travel and Tourism	3	Level One
F/615/8688	Promotional Materials for Travel and	4	Level One
	<u>Tourism</u>		
J/615/8689	Recommending Holidays to Suit	3	Level One
	Customers' Needs		
A/615/8687	Selling Package Holidays	3	Level One
A/615/8690	The Role of Overseas Resort and	2	Level One
	Representatives		
F/615/8691	The UK Tourism Industry	2	Level One
J/615/8692	The UK Travel Industry	3	Level One
R/615/6394	Tourist Destinations: UK and Worldwide	3	Level One
Y/615/9345	Travel and Tourism Itineraries	3	Level One
D/615/9346	Working in Travel and Tourism	3	Level One

(C16) Vehicle Maintenance

QAC Code	Unit Name	Credits	Level
H/506/3255	Automotive Foundation Skills	3	Level One
D/615/6821	Checking and Maintaining Car Tyre Pressures and Tread	1	Entry Level Three
H/615/9347	Checking and Maintaining Car Wheels and Tyres	1	Level One
D/506/3190	Health and Safety Practices in Vehicle Maintenance	4	Level One
M/615/9349	Introduction to Battery and Lighting Systems	4	Level One
D/506/3254	Introduction to Compression Ignition Fuel Systems	3	Level One
K/615/9351	Introduction to Low Carbon Technologies in the Automotive Industry	3	Level One
M/615/9352	Introduction to Motor Vehicle Maintenance and Repair	3	Level One
T/615/9353	Introduction to Motorcycle Maintenance	4	Level One
F/615/9355	Introduction to Steering and Suspension	4	Level One
L/615/9357	Introduction to Vehicle Exhaust System	2	Level One
Y/615/9359	Introduction to Vehicle Inspection	4	Level One

L/615/9360	Introduction to Vehicle Transmission	4	Level One
	<u>Systems</u>		
R/615/9361	Introduction to Vehicle Valeting	4	Level One
Y/615/9362	Maintaining a Wheeled Vehicle	2	Level One
D/615/9363	Replacing Cycle Brake Assemblies	2	Level One
Y/506/3253	Simple Paint Spraying Processes	2	Level One

Delivering this Qualification

Becoming a Centre

To deliver this qualification you must be a recognised Open Awards centre. For more information, head to our website or contact the team on 0151 494 2072

How to Deliver

You can deliver this qualification by completing a <u>New Qualification Request Form</u> via the Open Awards portal. For more information, see the Centre Handbook, or contact the team on 0151 494 2072.

Registering Learners

Once you are ready to deliver this qualification, you will need to register your learners in line with the timescales below:

Short courses (15 weeks or less) within 25 working days of the course start date. Full year long courses (over 15 weeks) within 60 working days of the course start date.

You will need to register your learners via the Open Awards portal.

Quality Assurance and Standardisation

Delivery of this qualification must be done so in accordance with Ofqual regulatory guidelines and in line with Open Awards' quality assurance processes. Template forms and guidance documents are available via the Open Awards portal.

Centre Staff Requirements

Centres are responsible for ensuring that their staff are suitably skilled and experienced. Tutors/ assessors and internal quality assurance (IQA) staff must have relevant occupational knowledge and/or occupational competence at the same level or higher as the units being delivered.

Although not mandatory, best practice would be for Assessors to hold the relevant D32/D33/A1/AQA unit(s) and Level 3 Award in Education or Training. Likewise, best practice would be for Internal Verifiers to hold the relevant D34/V1/IQA unit(s).

Centres are responsible for notifying Open Awards of staff changes.

Training and support

Open Awards offers training and support events in Delivery & Assessment and Quality Assurance. These events are held throughout the year. Such events will also provide an opportunity to identify and share best practice. Up to date details of these training events are on our <u>website</u>.

Internal Quality Assurance (IQA)

All centres delivering Open Awards provision must operate rigorous internal quality assurance systems. A centre must identify how they will internally quality assure and standardise their delivery and assessment before delivering a course.

External Quality Assurance (EQA)

Centre approval compliance monitoring and external quality assurance is carried out by Open Awards' Lead Quality Reviewers/External Quality Assurers who will confirm that the centre is assessing to standard and ensure that there are robust quality assurance systems embedded.

Please refer to Internal and External Quality Assurance within the Centre Handbook.

Standardisation

Centres are required to contribute to national standardisation as requested by Open Awards. Open Awards offers Standardisation events that are held throughout the year. Such events will also provide an opportunity to identify and share best practice. Up to date details of training and standardisation events can be found on our website.

Further guidance on Quality Assurance and Standardisation please refer to the <u>Centre Handbook</u>

Recognition of Prior Learning and Achievement (RPL)

RPL is a method of assessment that considers whether a learner can demonstrate that they can meet the assessment requirements for a unit through knowledge, understanding or skills they may already possess. Evidence of learning must be sufficient, reliable and valid.

It is the responsibility of the centre to inform Open Awards at registration of any exemptions and/or equivalences for which a claim may be made. These claims will be subject to external verification by the Open Awards' Lead Quality Reviewer for the centre.

For more information, please see our Recognition of Prior Learning Policy found on the Open Awards <u>portal</u>.

Appendices and Links

Appendix Name

Centre Handbook

Enquiries, Complaints and Appeals Policy

Equality and Diversity Policy

Invoicing Policy

Privacy Policy

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